



## Financial Policy

Thank you for entrusting us with the medical care of your baby or babies. We understand that this could be a difficult time for your family. In order to clarify the financial aspects of your baby's medical care, we are providing a written explanation of our financial policy.

### **Obtaining Insurance Coverage for Your Newborn(s):**

Your baby/babies will need to be added to your insurance policy. This will be necessary for primary and secondary policies (if applicable). **Most commercial insurance companies require newborns to be added to the mother/father's policy within 30 days of birth.** If the newborn's insurance will be different than what is on file from the mother's admission to the hospital, our office will need to be notified (913-310-0225).

If your baby's primary or secondary insurance is Medicaid, our office will need the ID number assigned to your baby in order to file claims. The hospital's social services department has staff available to assist you with the Medicaid application process if needed. **This must be done within 30 days of the baby's birth.**

If we are unable to verify insurance coverage for your baby/babies, payment will be the responsibility of the parents/guarantors.

### **Financial Arrangements For Un-Insured:**

If you do not have insurance, please call our office as soon as possible to speak with our financial counselor, Melissa.

### **Billing:**

Your health insurance policy is an agreement between you and your insurance carrier. If insurance coverage exists for your baby/babies, we will send claims to your primary insurance company on your behalf. The amounts your plan applies to co-insurance, co-payment and deductible will be your responsibility. If you do not agree with any amount that has been applied to your responsibility, please call your insurance carrier.

In addition to submitting insurance claims on your behalf when applicable, we will send a monthly statement that you can expect to receive by the 15<sup>th</sup> of each month. Payment of each amount billed as your responsibility is due in full by the 25<sup>th</sup> of that month. If you are unable to pay your balance in full, please visit our website at [www.sunflowerneo.com](http://www.sunflowerneo.com) to request a payment plan.

Please note: Billing for Sunflower Neonatology is separate from the hospital's billing.

**Acceptable Methods of Payment:**

We accept credit card, debit card and ACH payments (payment directly from your checking/savings account) through our website as mentioned above. You may also choose to call our office with your account number for payment.

**Credit Reports:**

By asking us to consider extending credit to you in the form of allowing installment payments or by failing to timely pay any amounts when due, the parents/guarantors authorize Sunflower Neonatology Associates to obtain credit bureau reports and make other credit inquiries that we determine are necessary and parents/guarantors agree that without further notice we may use or request additional credit bureau reports to update our information so long as the parents/guarantors have any outstanding indebtedness or obligations owed to Sunflower Neonatology Associates.

**Questions:**

If you have any questions regarding your statement, please do not hesitate to call our office (913-310-0225) and we will be happy to assist you.